



CITY OF BOSTON · MASSACHUSETTS

OFFICE OF THE MAYOR

THOMAS M. MENINO

EMERGENCY SHELTER COMMISSION

JIM GREENE, DIRECTOR

Homeless Resources During Extreme Winter Weather Conditions

Mayor Menino and the City of Boston recognize that winter storms and extreme cold weather conditions pose dangerous health concerns for people who are homeless and exposed to extreme weather conditions. The Emergency Shelter Commission offers the following information as part of a citywide effort to respond proactively to the health and well being of all residents and visitors during extreme winter conditions. During extreme storm and below freezing temperatures city departments and homeless shelter organizations will provide these additional resources:

- **Boston EMS-** Pages the BEST Team for mental health evaluation of individuals refusing shelter, informs staff to be alert for people at risk of hypothermia and to arrange shelter.
- **Boston Homeless Services-** Keeps Long Island and Woods-Mullen shelters open during the day, provides case management and lunches, provides amnesty to guests barred (except for violence).
- **Boston Park Rangers-** Patrols the Emerald Necklace Parks in the daytime alerting rangers about shelter options for the homeless, works closely with the BPD, EMS and outreach organizations.
- **Boston Police-** Issues hourly directives to seek out homeless in need and transport to shelter.
- **MBTA Police –** Issues hourly directives to seek out homeless in need and transport to shelter.
- **Boston Health Care for the Homeless Program-** Encourages nurses at BMC and MGH to refer homeless at risk of hypothermia to BHCHP, arranges for space at Barbara McInnis House.
- **Pine Street Inn-** Remains open during the day, provides amnesty for Men's Inn barred guests (unless posing danger), provides morning transport from the Boston Night Center to Pine Street Inn, opens Night Center one hour earlier (7:30 p.m.), starts O-Van one hour earlier (7:30 p.m.).
- **Shattuck Shelter-** Remains open during the day, provides amnesty to barred guests (unless posing danger), and holds beds for people referred by hopeFound Outreach.
- **New England Center for Homeless Veterans-** Allows women and men to stay regardless of veteran status or sobriety.
- **United Homes/Pilgrim Church Shelter-** Accepts male Police drop offs after 3:30 p.m.

Standard Winter Homelessness Resources			
<u>Emergency Contacts</u>			
Medical/safety emergencies	911 (from land phone) or 617-343-4911 (from a cell phone)		
Non-emergency concerns	617-635-4500 for the Mayor’s 24 Hour Service		
<u>Shelter Resources (Day and Overnight)</u>			
Woods-Mullen Shelter	617-534-7101	N.E. Center for Homeless Vets	617-248-9400
Long Island	617-534-2526	Pine Street Inn	617-892-9100
Shattuck Shelter	617-971-3229		
<u>Daytime Drop-In (Daytime Drop-In Only)</u>			
St. Francis House	617-542-4211	The Women’s Lunch Place	617-267-1722